



Introduction

Pharmacy Help has added to its service Scripts Online where you can access your medication information held at the pharmacy. This enables you to keep your scripts at the pharmacy, identify what you have and order them at your convenience from home so they will be ready when you arrive or even select to have them delivered.

Sign Up

If you choose to sign up for the service, we will require you to nominate an email address to be used as part of the authentication process and to communicate with you. A welcome email will be sent out to you with a temporary password and instructions on how to access Scripts Online.

Activation

When you login for the first time, you will be prompted to change your password, select a secret question and provide the answer. Once the activation is complete, your current scripts on file will be displayed and you are ready to start ordering online!

Frequently Asked Questions

Am I required to participate?

Signing up for this service is voluntary – if you do not wish to participate, you do not have to

What if I change my mind?

Should you change your mind, you can withdraw from this service at any time. Simply contact your pharmacy.

Is the service secure?

All Internet communication through Scripts Online is secured using encryption, similar to Internet Banking. Your information is secure and only accessible to you with the use of your password.

What information will my pharmacy provide to me?

If you participate, the pharmacy will make your current scripts on file available to you through the Scripts Online system. You can access Scripts Online anytime anywhere using the Internet.

More Questions?

Please talk to one of your staff if you have any other questions about what happens to your information, or if you wish to access your records. You can also access our privacy policy on our website at:

www.pharmacyhelp.com.au